



Service Bulletin

PRELIMINARY INFORMATION

Subject: Loss of Power Steering Assist, Hard to Steer, and/or Service Power Steering Message on DIC

Models: 2012-2015 Buick Verano
 2013-2016 Buick LaCrosse Equipped with NJ1
 2013-2016 Buick Regal Equipped with NJ1
 2014-2015 Cadillac ELR
 2010-2016 Chevrolet Equinox
 2011-2015 Chevrolet Cruze, Volt
 2013-2016 Chevrolet Malibu
 2014-2016 Chevrolet Impala (VIN 1) Equipped with NJ1
 2010-2016 GMC Terrain

Attention: This PI also applies to any of the above models that may be Export vehicles.

This PI replaces PIE0328. Please discard PIE0328.

Condition/Concern

Some customers may comment on loss of power steering assist, hard to steer, and/or Service Power Steering message on DIC.

This may be caused by a blown/failed power steering fuse, which could be a result from improper jump starting.

Recommendation/Instructions

If you encounter a vehicle with the above concern, follow the procedure below.

1. Locate the power steering fuse.
2. Check to determine if the fuse is open. To do so, check for continuity using a Digital Multimeter (EL-39200) or a continuity tester.
3. If the fuse element is broken, replace the fuse.

Important: When installing the new fuse, tighten the fasteners to 5 Y (44 lb in).

Note: If the continuity is good, continue diagnosis referring to SI.

Parts Information

For part numbers and usage, refer to Group 08.965 of the appropriate GM Parts Catalog.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
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2680368*	Power Steering Fuse Replacement	0.3 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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