Service Bulletin

Bulletin No.: PI1023C

Date: Aug-2015

PRELIMINARY INFORMATION

Subject: Elimination of Rear Seat Floor Filler Trim Panel as Standard Equipment

Models: 2014-2016 Chevrolet Equinox

2014-2016 GMC Terrain

Attention: This PI also applies to any of the above models that may be Middle East and Israel Export vehicles.

This PI has been revised to add the 2016 Model Year. Please discard PI1023B.

Condition/Concern

Some customers may comment that their vehicle is missing the rear seat floor filler trim panel.



As shown is the graphic above, in previous models years 2010-2013, these vehicles included the rear seat floor filler trim panel as standard equipment.



Starting with 2014 vehicle production, the floor filler trim panel was eliminated as standard equipment. The seat/floor interface will now look like the example shown in the graphic above.

Recommendation/Instructions

No repairs are necessary and please advise the vehicle owner of the standard equipment change.

Note: The installation and cost of adding the floor filler panel will not be covered under the vehicle's warranty and would be at the customers expense.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

