



Service Bulletin

PRELIMINARY INFORMATION

Subject: Notchy or Stick/Slip Feeling in Steering Wheel Near Center Position

Models: 2012-2014 Buick Verano
2011-2014 Chevrolet Cruze, Volt

Attention: This PI also applies to any of the above models that may be Europe and Australia Export vehicles.

This PI has been revised to update the Model Years, Recommendation/Instructions, remove Parts Information and Warranty Information. Please discard PI1322.

Condition/Concern

Some customers may comment on a notchy or stick/slip feeling in the steering wheel, near the center position, after a duration of time on the highway while making lane changes.

This may be due to increased effort required to overcome residual friction inside the steering gear after driving long periods with no steering input.

Recommendation/Instructions

Refer to Special Coverage #14232.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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