



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip for BCM DTC B101D SYM F0 Set with No Other Symptoms

**Models:** 2015 Cadillac ATS, CTS Sedan (VIN A), Escalade Models, XTS  
2015 Chevrolet Corvette, Impala (VIN 1), Silverado, SS, Suburban, Tahoe  
2015 GMC Sierra, Yukon, Yukon XL

**Attention:** This PI also applies to any of the above models that may be Export vehicles.

### Condition/Concern

Technicians may find B101D F0 set in the BCM after a dead battery event.

The rare condition that sets B101D F0 is an extreme dead battery case. It is NOT the cause of the dead battery, but the extreme low voltage is a trigger that causes this DTC to set.

### Recommendation/Instructions

If DTC B101D SYM F0 is set current in the BCM, technicians should perform the following:

1. Clear the DTCs. If DTC B101D SYM F0 clears with no other symptoms, DO NOT replace the BCM. No further action is required. It is a known falsely set DTC and does not cause any customer concerns.
2. If the B101D SYM F0 resets, ensure the BCM is awake (open the driver's door) then disconnect the battery, wait 5 seconds, then reconnect the battery. In some cases, this may recover the BCM allowing the clearing of the malfunction code.

If either of the above procedures allows for the clearing of the malfunction code B101D Sym F0, the BCM should not be replaced.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4069929	Electrical Controls - Labor Only (Reset BCM by Disconnecting Battery)	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION