



Service Bulletin

PRELIMINARY INFORMATION

Subject: Analog Gauges Being Offset and/or Not Returning to Zero/Home Position

Models: 2015 Chevrolet Impala (VIN 1)

Attention: This PI also applies to any of the above models that may be Middle East and Israel Export vehicles.

Condition/Concern

Some customers may comment that the analog gauges in the instrument cluster being offset and/or not returning to zero/home position.

This may be caused by a software anomaly.

Recommendation/Instructions

An updated software calibration has been released to address this condition. **DO NOT** replace the instrument cluster for this concern.

Update the instrument cluster using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

| Labor Operation | Description | Labor Time |
|-----------------|---|------------------------------------|
| 2810195 | Instrument Cluster Reprogramming with SPS | Use Published Labor Operation Time |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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