



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Water Accumulating in Door Sill Plate Area and/or Slosh Type Noise

**Models:** 2015 Chevrolet Equinox  
2015 GMC Terrain  
Built Prior to August 23, 2014

**Attention:** This PI also applies to any of the above models that may be Export vehicles.

### Condition/Concern

Some customers may comment on a water sloshing type noise coming from the lower door area while driving the vehicle after using an automatic car wash or during heavy rain conditions.

This condition may also include comments that the trapped water releases when the door is opened from the outside, splashing onto the feet of the person opening the door or into the vehicle interior.

This condition may be caused by water collecting between the primary door seal and the door opening sill area.

### Recommendation/Instructions

If you encounter a vehicle with the above condition, replace the affected door weatherstrip. Refer to the proper replacement procedure in SI.

### Parts Information

Affected Door	Part Number	Description
Left Front	23282071	WEATHERSTRIP ASM-FRT S/D
Right Front	23282072	WEATHERSTRIP ASM-FRT S/D
Left Rear	23282069	WEATHERSTRIP ASM-FRT S/D
Right Rear	23282070	WEATHERSTRIP ASM-FRT S/D

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1416670	Front Side Door Weatherstrip Replacement	Use Published Labor Operation Time
1417100	Rear Side Door Weatherstrip Replacement	

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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