



Service Bulletin

PRELIMINARY INFORMATION

Subject: Information Regarding Radio Turning On and Off with Possible Intermittent Malfunction Indicator Lamp (MIL) Lights, DTC C0800, B1325 or B1517 Set

Models: 2011-2015 Chevrolet Cruze
Built Prior to November 21, 2014

Attention: This PI also applies to any of the above models that may be Israel Export vehicles.

This PI has been revised to add a breakpoint date. Please discard PI1398.

Condition/Concern

Some customers may comment on some or all of the following conditions:

- The radio/HVAC display may turn off and on.
- The Antilock Brake System, Service Traction System, Service StabiliTrak and Steering vehicle messages may come on and off.
- The turn signal sound may not be heard.
- "Battery Saver Active" and "Service Steering" may display in the Driver Information Center (DIC).
- The interior and exterior lighting may flicker.
- Power steering assist may also be lost, and greater effort may be needed to turn the steering wheel at low speeds or while the vehicle is stopped.
- Technicians may find DTC C0800, B1325 and/or B1517 set as current or history.

Recommendation/Instructions

If any of these conditions exist, please reference Special Coverage #14311 - Negative Battery Cable Loose.

If the cable has already been replaced per the Special Coverage, proceed with SI diagnostics.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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