



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Knocking Noise Coming from Dash Area

**Models:** 2014 Chevrolet Malibu  
2014-2015 Chevrolet Impala (VIN 1)  
Equipped with 2.5L Engine (RPO LKW)  
Built Prior to November 17, 2014

**Attention:** This PI also applies to any of the above models that may be Israel Export vehicles.

### Condition/Concern

Some customers may comment on a knocking noise heard from inside the vehicle coming from the dash area.  
This noise may be caused by the mechanical vacuum pump line contacting a dash panel stud.

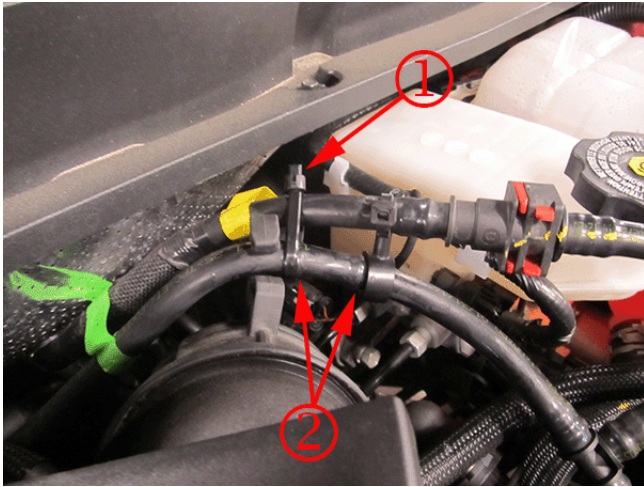
### Recommendation/Instructions



If this condition exists at the contact point illustrated above, re-routing and securing of the vacuum lines with a nylon tie strap should be performed.  
Follow the instructions listed below:

#### Re-routing and Securing Vacuum Lines

1. Gently pull the vacuum line forward of the vehicle.
  - Ensure the vacuum lines do **Not** contact the dash panel stud.



2. Secure the vacuum lines with a nylon tie strap (1) as illustrated. Trim the excess tie strap material.

**Important:** To prevent damage to the vacuum tube, do not over tighten the nylon tie strap.

- Do not install the nylon tie strap in between the vacuum tube guides (2).

3. Verify the noise has been eliminated.

## Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation  | Description                                   | Labor Time |
|--|---|------------|
| 4080928*   | Rerouting and Securing Mechanical Vacuum Line | 0.2 hr     |
| *This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide. |   |            |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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