



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Information on Metallic Slap or Ping Noise

**Models:** 2015 Cadillac Escalade Models  
2014-2015 Chevrolet Silverado 1500  
2014-2015 GMC Sierra 1500  
2015 GMC Yukon Denali Models  
Equipped with 6.2L Engine (RPO L86)  
Built Prior to April 17, 2015

**Attention:** This PI also applies to any of the above models that may be Export vehicles.

### Condition/Concern

Some customers may comment on a metallic slap or ping noise when the engine is running, in Park or Neutral gear, or if accelerator pedal is snapped quickly.

### Recommendation/Instructions

This may be caused by fuel octane levels lower than 91 causing detonation.

Customers should refuel the vehicle with an octane level of 91 or higher per the Owner's Manual recommendation. Customers should be advised to utilize Top Tier gasoline whenever available. Reference the latest version of Corporate Bulletin Number 05-06-04-022 for Top Tier detergent gasoline information and available brands.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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