

**Bulletin No.: PIE0333** 

Date: Apr-2015

# Service Bulletin

## PRELIMINARY INFORMATION

Subject: Engineering Information – Low Tire Pressure Indicator Illuminated and/or Slow Loss of Tire Pressure

Models: 2013-2014 Cadillac XTS

**Equipped with 19x8.5 Aluminum Wheel (RPO RT9)** 

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is

listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the El does not show in GWM/IVH, disregard the Pl and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version

of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

#### Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this El.

Some customers may comment on an illuminated low tire pressure indicator and/or the tire(s) slowly loses air pressure over a period of time.

#### Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

#### Instructions

If you encounter a vehicle with the above concern, confirm that the leak is from the bead area of the tire.

If the leak is confirmed, check for corrosion around the bead area. If there is corrosion, contact one of the engineers listed below before a repair is done. The engineer may request the wheel assembly back for root cause analysis.

#### **Contact Information**

Engineer Name	Phone Number
Michael Racicot	248-343-8047
Don Murphy	586-854-8992

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

### **Warranty Information**

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
8080138*	Engineering Information – Corrosion Build Up At Bead Seat	0.7 hr
Add	To Replace Each Additional Wheels/Tires	0.3 hr

<sup>\*</sup>This is a unique labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

