



Service Bulletin

PRELIMINARY INFORMATION

Subject: Roof Panel Joint Finish Molding (Ditch Molding) Loose or Lifted in Areas

Models: 2014-2015 GMC Acadia

Attention: This PI also applies to any of the above models that may be Export vehicles.

Condition/Concern

Some customers may comment that the roof panel finish molding (ditch molding) has come loose or lifted in areas. This may be caused by wrinkles in the sealant used to secure the body panels.

Recommendation/Instructions

If you encounter a vehicle with the above concern, follow the procedure below:

1. Remove the affected ditch molding. Refer to Roof Panel Joint Finish Molding Replacement in SI.
Important: Be careful to not damage the molding when removing.
2. With the molding removed, visually inspect for wrinkles greater than 1 mm (0.04 in) in the sealant running along the location of the molding.



3. Remove the wrinkles by using a sharp blade or scraper to gently shave the wrinkles out of the sealant.
Important: When shaving the sealant, exercise great caution to not scratch the paint around the surrounding areas.
4. After shaving the wrinkles, clean all surfaces of any debris.



- After removing all the debris from the location, apply a small bead of weather-strip adhesive along the whole length of the channel.

Important: Do not use excessive amounts of weather-strip adhesive. Too much could cause the adhesive to become visible after the molding is reinstalled.

Important: If there is a hole in the location of the shaved area, be sure to fill the hole with weather-strip adhesive to eliminate the chance of leaks.

- Reinstall the ditch molding. Refer to Roof Panel Joint Finish Molding Replacement in SI.

Parts Information

| Part Number | Description |
|------------------------------------|---|
| 12345097 (in Canada, use 10953479) | ADHESIVE, WEATHERSTRIP BLACK 5OZ TUBE ERI 2 |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|-----------------|--|------------|
| 1080298* | Remove Wrinkles in Sealant of Ditch Molding Area | 0.6 hr |

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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