



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittent Gauges Drop and/or Radio and HVAC Displays Blank Out When Passenger Seat is Occupied

Models: 2013 Chevrolet Malibu
Built Prior to March 14, 2014

Attention: This PI also applies to any of the above models that may be Israel Export vehicles.

Condition/Concern

Some customers may comment on one or more of the following:

- IPC/Cluster gauges drop to the rest position.
- HVAC and Radio displays blank out.
- Service Airbag message displayed.
- Service theft deterrent message displayed.
- Service tire pressure monitor message displayed.

Important: To duplicate this issue, the passenger seat must be occupied.

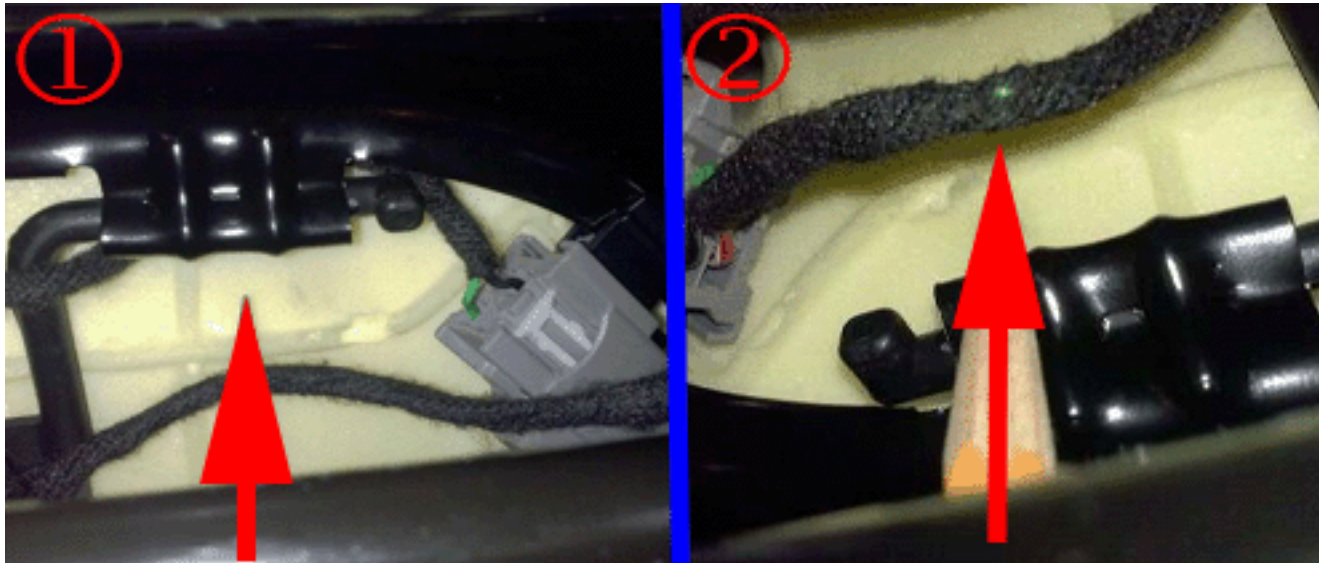
During diagnosis a technician may find one or more of the following DTCs stored in one or multiple low speed modules: U0073, U0078, U0140, U0151, U0155, U0164, U0184.

This may be caused by a chaffed wire or short to ground in circuit 5060 from X320 cavity 7 to the Passenger Presence Sensor.

Recommendation/Instructions

If this condition exists, follow the procedure below.

1. Remove the passenger seat from the vehicle. Refer to Driver or Passenger Seat Removal and Installation in SI.



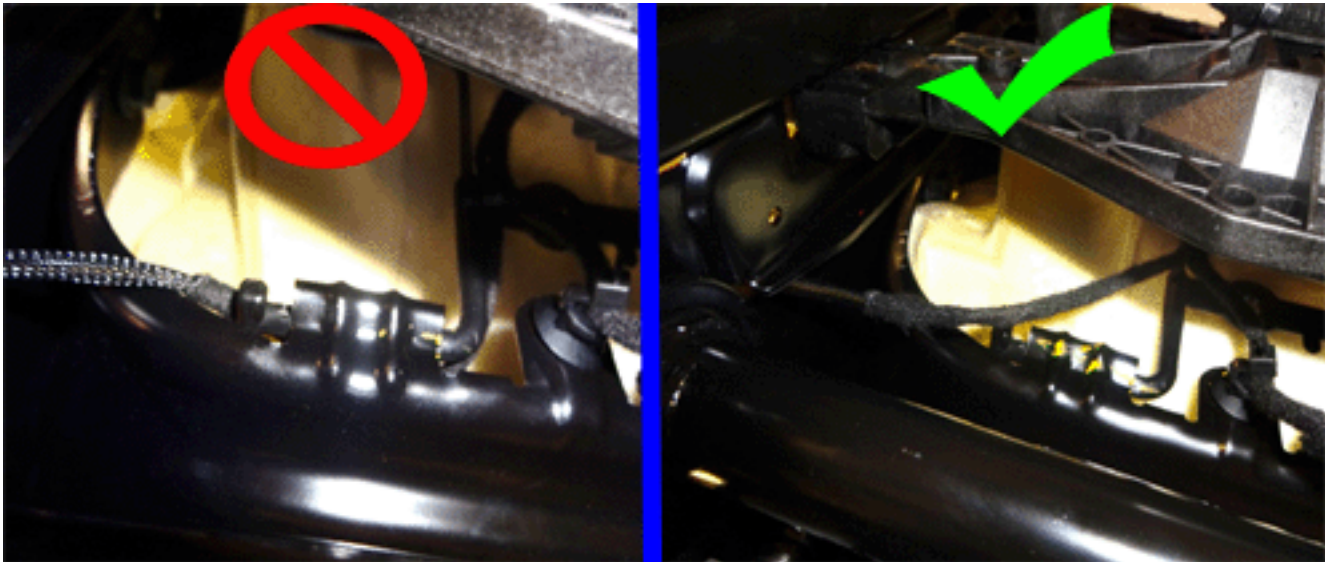
1. Before Harness Removed from Seat Frame

2. After Harness Removed from Seat Frame

2. With the seat removed, visually inspect the passenger presence sensor harness for chaffing or exposed bare copper wire.

Note: If there is no chaffing or exposed bare copper wire, continue with diagnosis referring to SI.

3. If there is chaffing or exposed copper wire, re-wrap the area with anti-abrasion tape or equivalent.



4. After wrapping the area, re-route the harness away from the seat frame as illustrated above.

5. After the harness is re-routed, re-install the seat. Refer to Driver or Passenger Seat Removal and Installation in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7080208*	Remove/Install Passenger Seat and Wrap Harness	0.8 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools,

safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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