



Service Bulletin

PRELIMINARY INFORMATION

Subject: High Pitch (Whistle) Noise when HVAC Blower is on High

Models: 2014 Chevrolet Impala (VIN 1)
Equipped with Dual Zone Climate Control (RPO CJ2)

Condition/Concern

Some customers may comment when the HVAC blower is in the high position there is a high pitch or whistle noise coming from the dash.

This noise may be coming from the heater and air conditioning evaporator case. The case may have been improperly built causing an air gap within the case that creates the noise.

Recommendation/Instructions

If this condition exists, replace the heater and air conditioning evaporator case. Refer to the Heater and Air Conditioning Evaporator Case Replacement in SI.

Parts Information

| Part Number | Description |
|-------------|---|
| 23458166 | Heater & A/C Module Assembly |
| 22743921 | Gasket Kit, Heater and A/C Evap and Blower Module |
| 24436644 | Seal, A/C Evap Inlet Tube |
| 24436645 | Seal, A/C Evap Outlet Tube |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|-----------------|---|------------------------------------|
| 4412460 | Heater and Air Conditioning Evaporator Case Replacement | Use Published Labor Operation Time |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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