



Service Bulletin

PRELIMINARY INFORMATION

Subject: Heated Steering Wheel Feels Warmer than Expected

Models: 2015 Buick Enclave
2015 GMC Acadia
Equipped with Steering Wheel Heater (RPO UVD)

Attention: This bulletin also applies to any of the above models that may be Export vehicles.

Condition/Concern

Some customers may comment that the heated steering wheel feels warmer than expected for the first 10 minutes of operation. The peak temperature may exceed a target temperature of 40-43°C (105-110°F) until the steering wheel temperature stabilizes.

Recommendation/Instructions

Do not replace any components for this concern at this time. Engineering is working on a correction. Turning off the heated steering wheel and turning it back on after approximately 5 minutes within the same key cycle will stabilize the wheel at the intended temperature.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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