



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip for Unable to Remove DC Vehicle Plug from Charge Port After Charging is Complete or Successfully Stopped, DTC P3014 Set

Models: 2014-2015 Chevrolet Spark EV

This PI has been revised to add the 2015 Model Year. Please discard PI1271.

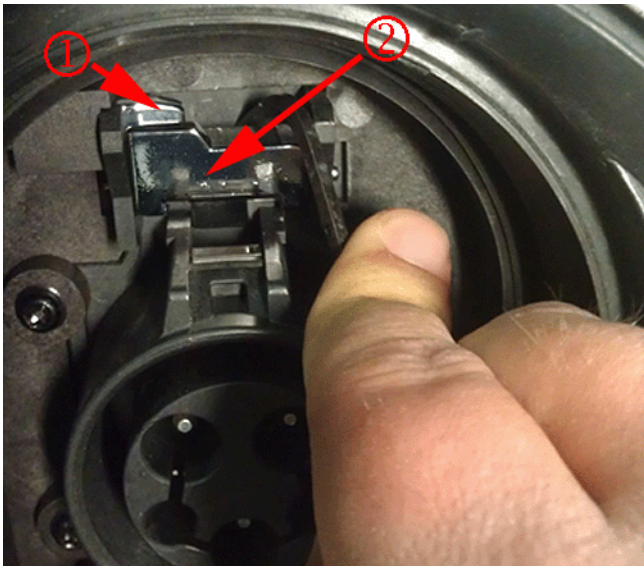
Condition/Concern

Some customers may comment that after charging their vehicle at a DC charging station, they are unable to remove the plug from the charge port.

This condition may be caused by the DC charge port lock being stuck closed when the DC vehicle plug is engaged.

Recommendation/Instructions

If the DC vehicle plug cannot be disconnected from the charge port due to the lock being stuck, perform the following steps to release the plug. Once the DC vehicle plug has been removed, the receptacle will need to be replaced.



1. Using the short end of a small allen wrench, push in the actuator rod located behind the latch.
2. Apply a minimum of 45 Y(10 lb) of force to the actuator rod.

Warranty Information

For vehicles repaired under the EV coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
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5040050	Drive Motor Battery Charger Receptacle Replacement	Use Published Labor Operation Time
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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