



# Service Bulletin

## INFORMATION

**Subject:** Information on GM Accessory All-Weather Floor Mat Retention Hole Fit

**Models:** 2008-2009 Buick Enclave  
2009 Chevrolet Traverse  
2008-2009 GMC Acadia  
2008-2009 Saturn OUTLOOK

**Attention:** This Bulletin also applies to any of the above models that may be Export vehicles.

***This Bulletin has been revised to update the information. Please discard Corporate Bulletin Number 08-08-110-017.***

When installing GM Accessory all-weather floor mats, the technician may find that the mats have different shaped retention holes that will not fit on the retention anchors on the vehicle floor. The retention holes on some accessory all-weather floor mats are round, while the floor mat retention anchors on the floors of some vehicles are oval shaped. The difference in the shapes does not allow for a perfect fit.

If the retention anchors are not compatible with the accessory floor mat, **DO NOT** use/install to the vehicle. The retainer and the floor mat must be compatible to ensure the mat remains in the proper position.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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