

Service

Category Vehicle Interior

Section Meter/Gauge/Display Market USA



#### **Applicability**

| YEAR(S)     | MODEL(S) | ADDITIONAL INFORMATION |
|-------------|----------|------------------------|
| 2012 – 2014 | Prius V  |                        |

#### Introduction

Some 2012 – 2014 model year Prius V vehicles may exhibit a condition in which a lens in the combination meter develops a hazy or foggy appearance. Follow the Repair Procedure in this bulletin to address this condition.

#### **Production Change Information**

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

| MODEL   | PLANT    | PRODUCTION CHANGE EFFECTIVE VIN |  |
|---------|----------|---------------------------------|--|
| Prius V | Tsutsumi | JTDZN3EU#E3354594               |  |
|         | Takaoka  | JTDZN3EU#EJ004310               |  |

#### **Warranty Information**

| OP COD | DESCRIPTION              | TIME | OFP         | T1 | T2 |
|--------|--------------------------|------|-------------|----|----|
| BD1507 | R & R Lens, Meter, No. 1 | 0.8  | 83831-47590 | 73 | 13 |

#### **APPLICABLE WARRANTY**

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

#### **Parts Information**

| PART NUMBER | PART NAME          |   |
|-------------|--------------------|---|
| 83831-47590 | Lens, Meter, No. 1 | 1 |

#### **Repair Procedure**

**TOYOTA** 

1. Remove the combination meter assembly.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

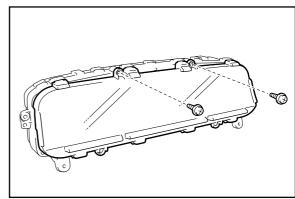
 2012 / 2013 / 2014 Prius V: Vehicle Interior – Meter/Gauge/Display – "Meter/Gauge/Display: Combination Meter: Removal"

#### **NOTICE**

When disassembling the combination meter sub-assembly, eliminate static electricity by touching the vehicle body to prevent components from being damaged.

- 2. Remove the Combination Meter Glass.
  - A. Remove the 2 screws.

Figure 1.



#### **Repair Procedure (Continued)**

B. Disengage the 8 claws and remove the Combination Meter Glass.

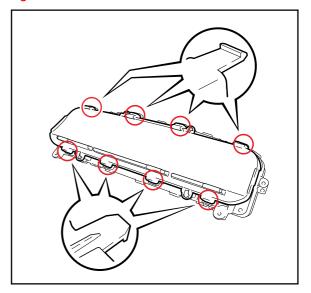
#### **NOTICE**

Pushing tabs down by hand rather than using tools to pry open will lower the chance of breaking the brittle black plastic housing.

#### **NOTE**

If any tabs are broken during disassembly, the Combination Meter Glass must be replaced.

Figure 2.



- 3. Remove the Combination Meter Cover No. 2.
  - A. Remove the 2 screws.

Figure 3.



#### **Repair Procedure (Continued)**

**TOYOTA** 

B. Disengage the 10 claws and remove the Combination Meter Cover No. 2.

#### HINT

Using a small blade screwdriver to gently hold a gap while depressing tabs with fingers may help in disengaging claws without others reengaging.

#### **NOTE**

If any tabs are broken during disassembly, the Combination Meter Cover No. 2 must be replaced.

Figure 4.

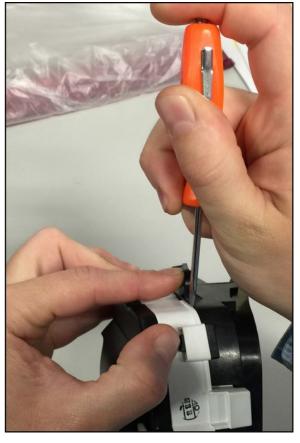


Figure 5.



### **Repair Procedure (Continued)**

4. Remove the Lens Meter No. 1 by lifting the lens off locating pins.

Figure 6.



5. Install the NEW Lens Meter No. 1 by placing the lens on the locating pins as shown.

Figure 7.



Figure 8.



### **Repair Procedure (Continued)**

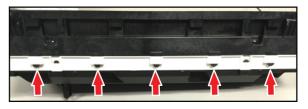
**TOYOTA** 

- 6. Install the Combination Meter Cover No. 2.
  - A. Engage the 10 claws.

Figure 9.



Figure 10.



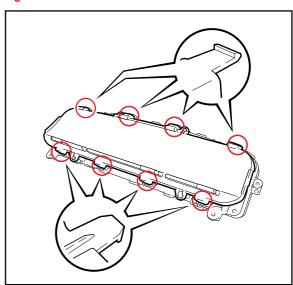
B. Install 2 screws.

Figure 11.



- 7. Install the Combination Meter Glass.
  - A. Engage the 8 claws.

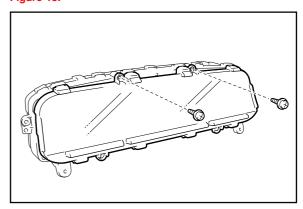
Figure 12.



#### **Repair Procedure (Continued)**

B. Install the Combination Meter Glass with the 2 screws.

Figure 13.



8. Install the combination meter assembly in the vehicle.

Refer to TIS, applicable model and model year Repair Manual:

- 2012 / 2013 / 2014 Prius V: Vehicle Interior – Meter/Gauge/Display – "Meter/Gauge/Display: Combination Meter: Installation"
- 9. Confirm normal appearance and operation of the combination meter.