

Tech Tip T-TT-0367-15

October 07, 2015

Warranty Replacement of Non-OEM Headlamps

USA

Vehicle Exterior

Lighting (ext)ext)

2013-2015 RAV4

APPLICABLE VEHICLES

2013-2015 RAV4

CONDITION

Some vehicles with aftermarket headlamps (non OEM) are being repaired/replaced under warranty with OEM equipment.

RECOMMENDATIONS

When investigating customer complaints related to Headlamp issues (e.g. inoperative, intermittent function, open circuit, water entry, etc.), please verify that the Headlamp assembly is an OEM (not aftermarket) component.

OEM components can be identified by the presence of the markings shown below. Parts without these markings should be considered aftermarket components and not subject to Warranty replacement.

OEM Headlamp Identification Markings (P/N: 81110 and 81150)







"STANLEY" lettering on the back side.

"STANLEY" lettering on the front lens.

ТОУОТА	Tech Tip T-TT-0367-15		October 07, 2015
Subject		Market	
Warranty Replacem	nent of Non-OEM Headlamps	USA	
Applicability			
LINK REFERENCES			

This Tech Tip does not contain any link references

Expires on 10/07/2016