

Zac White / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
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To: All Toyota Cold Climate Dealers

From: Product Support Division

05-08 Tacoma Frame Activity (E0D) – Parts Ordering Process

Effective Jan 28, 2015

Due to limited availability of 05 - 08 Tacoma frame activity parts, Toyota will be implementing a new ordering process for all future frame and ancillary part orders. Beginning Jan 28, 2015, it will be mandatory for all dealers to order the frame and **all** required ancillary parts for each vehicle using the same order reference number. Many ancillary parts will be placed on MAC due to backorder condition and will be released once the frame is ready to be shipped to the dealership. There will be no additional requirements by the dealership for the release of the MAC parts.

Parts Ordering Steps:

1. Using the frame parts lookup website, locate the required frame and ancillary parts for a vehicle.

<http://toyota-frame-parts-lookup.imagespm.info/>

2. Place an order for both the frame and all ancillary parts using the same order number (**mandatory**).

Important Notes:

- **Once you have placed your order DO NOT upgrade or change your order status.**
- **Failure to follow above process may cause delays or will result in an order cancellation.**

Manual Allocated (MAC) Parts

To ensure parts availability, the following parts have been placed on Manual Allocation Control (MAC).

Part Number	Part Description	Order Process
0400171104	COMMON REPLACEMENT KIT A	MAC
0400171204	COMMON REPLACEMENT KIT B	MAC
0400171304	JAPAN SOURCE PARTS KIT 1	MAC
0400171404	JAPAN SOURCE PARTS KIT 2	MAC
0400171504	JAPAN SOURCE PARTS KIT 3	MAC
0400171604	USA SOURCE PARTS KIT 1	MAC
0400171704	USA SOURCE PARTS KIT 2	MAC
0400171804	USA SOURCE PARTS KIT 3	MAC
0400171904	USA SOURCE PARTS KIT 4	MAC

Part Number	Part Description	Order Process
0400172104	BRAKE TUBE KIT 1	MAC
0400172204	BRAKE TUBE KIT 2	MAC
0400172304	BRAKE TUBE KIT 3	MAC
0400172404	BRAKE TUBE KIT 4	MAC
8216404780	WIRE, FRAME	MAC
8216404A00	WIRE, FRAME	MAC
8216404A10	WIRE, FRAME	MAC
8216404A20	WIRE, FRAME	MAC
8216404A30	WIRE, FRAME	MAC
8216404A40	WIRE, FRAME	MAC
8216404A50	WIRE, FRAME	MAC

The MAC ancillary kits will be released based on the availability and shipment of the Frame Assembly. A procurement representative will use the order reference number to match the frame to the required ancillary parts. Once the frame is built and prepared to ship to the dealer, the MAC ancillary parts will be released. There will be no dealer contact required for parts release.

Process for E0D Orders Placed Before 1/28/15

DO NOT cancel or change the order status for any orders that have been placed before 1/28/15. Toyota will be contacting dealer Parts Managers to obtain specific order information for these vehicles to organize and process them as efficiently as possible. If you do have immediate concerns related to any existing orders, please contact your CSL.