

Sun Visor May Move from the Stowed Position

Service Category Vehicle Interior

Section Interior Panels/Trim

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2010 - 2013	Highlander	WMI(s): 5TD Plant Code(s): S

REVISION NOTICE

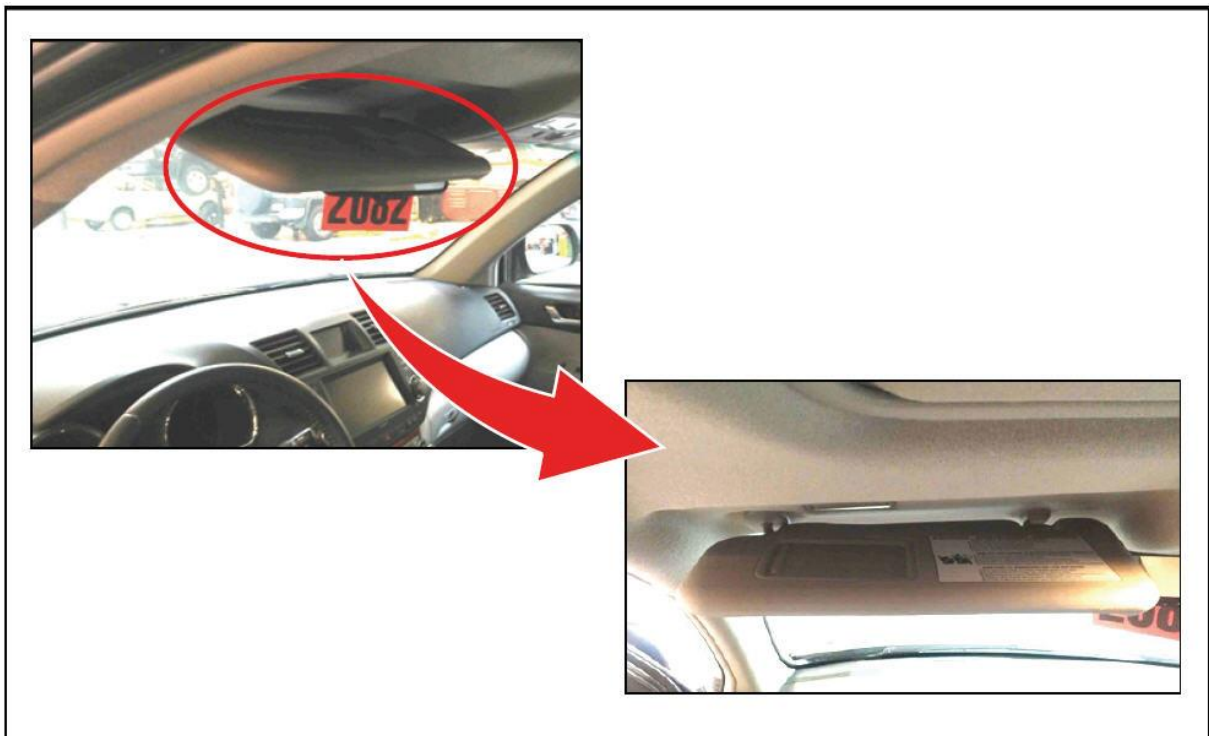
June 22, 2015 Rev1:

- The Parts information section has been updated.
- Any previous printed versions of this bulletin should be discarded.

Introduction

Some 2010 – 2013 model year Highlander vehicles may exhibit a condition in which the driver side or passenger side Sun Visor may move from the stowed position, or may not completely stow flush against the headliner. Follow the Repair Procedure in this bulletin to address this concern.

Figure 1.



Sun Visor May Move from the Stowed Position

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD1513	R & R Sun Visor	0.3	74320-0E040-B0	62	14
			74320-0E041-B0		
			74320-0E040-E0		
			74320-0E041-E0		
			74320-0E050-B0		
			74320-0E051-B0		
			74320-0E050-E0		
			74320-0E051-E0		
Combo A	R & R Sun Visor (Other Side)		74310-0E040-B0		
			74310-0E041-B0		
			74310-0E040-E0		
			74310-0E041-E0		
			74310-0E050-B0		
			74310-0E051-B0		
		74310-0E050-E0			
		74310-0E051-E0			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
74320-0E040-B0 74320-0E041-B0 74320-48170-B1	04005-11248-B0	Visor Assembly, LH	1
74320-0E040-E0 74320-0E041-E0 74320-48170-E1	04005-11248-E0		1
74320-0E050-B0 74320-0E051-B0 74320-48180-B1	04005-11148-B0		1
74320-0E050-E0 74320-0E051-E0 74320-48180-E1	04005-11148-E0		1
74310-0E040-B0 74310-0E041-B0 74310-48130-B1	04005-11448-B0	Visor Assembly, RH	1
74310-0E040-E0 74310-0E041-E0 74310-48130-E1	04005-11448-E0		1
74310-0E050-B0 74310-0E051-B0 74310-48140-B1	04005-11348-B0		1
74310-0E050-E0 74310-0E051-E0 74310-48140-E1	04005-11348-E0		1

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Repair Procedure

1. Confirm the condition described in the Introduction is present.
2. Replace the Sun Visor.
Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:
 - 2010 Highlander:
Vehicle Interior – Interior Panels/Trim – “Interior: Roof Headlining: [Removal/Installation](#)”
 - 2011 Highlander:
Vehicle Interior – Interior Panels/Trim – “Interior: Roof Headlining: [Removal/Installation](#)”
 - 2012 Highlander:
Vehicle Interior – Interior Panels/Trim – “Interior: Roof Headlining: [Removal/Installation](#)”
 - 2013 Highlander:
Vehicle Interior – Interior Panels/Trim – “Interior: Roof Headlining: [Removal/Installation](#)”
3. Confirm condition is no longer present.