

Newmar Corporation Warranty Department

Technical Service Bulletin

Date Issued	Model Year(s) Affected	TSB #
7/23/2015	2015- 2016	TSB 421 Recall #15V-411

Brand

Bay Star Sport	<input type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input checked="" type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input checked="" type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input checked="" type="checkbox"/>	Other	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input checked="" type="checkbox"/>		

Description

Spartan Motors Chassis, Inc. has released a Recall **Spartan NHTSA # 15V-388, TC # 2015 283**

Units affected: certain 2015- 2016 model units on Spartan K3 Chassis

Issue: Fasteners that attach the stay rod to the rear drive axle may not have been installed with thread locker or tightened in the correct sequence. The fasteners may loosen and the stay rod could disconnect from the rear drive axle allowing the rear axle to move freely in certain directions.

This could cause loss of vehicle control which may increase the risk of a crash. The loosening of the fasteners may occur without warning.

Recommended Action

NEEDED CORRECTION: Fasteners that attach the stay rod to the rear axle will be removed and replaced with thread lock applied. They will be tightened in the correct sequence. This will be done at no charge.

Please contact the Spartan Recall Coordinator @ (855) 589-9836 for arrangement of an authorized facility to perform the correct process for your particular coach.

If further assistance needed contact Newmar Dealer Support (866) 290-5371

NHTSA # 15V-388
T/CN # 2015 283

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.



1541 Reynolds Road Charlotte, MI 48813

SPARTANCHASSIS.COM
517.543.6400

June 15, 2015

IMPORTANT: Safety Notice

SAFETY – RECALL 15V-388

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Motors Chassis, Inc. has decided that a defect which relates to motor vehicle safety exists in certain motor home chassis equipped with a rear axle stay rod supplied by Reyco Granning.

What is the problem?

Fasteners that attach the stay rod to the rear drive axle may not have been installed with thread locker or tightened in the correct sequence.

What are the risks to motor vehicle safety?

The fasteners may loosen and the stay rod could disconnect from the rear drive axle allowing the rear axle to move freely in certain directions. This could cause loss of vehicle control which may increase the risk of a crash. The loosening of the fasteners may occur without warning.

What should the final stage manufacturer do?

On the attached document, you will find a list of chassis Spartan Chassis has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**



1541 Reynolds Road Charlotte, MI 48813

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What will Spartan Motors Chassis, Inc. do?

Fasteners that attach the stay rod to the rear axle will be removed and replaced with thread lock applied. They will be tightened in the correct sequence. This will be done at no charge.

For questions regarding warranty claims, please call 1-855-589-9836.

We regret any inconvenience this situation may cause. Spartan Chassis is committed to customer safety and satisfaction.

Sincerely,

Spartan Motors Chassis, Inc.

VIN Number	Prod #	Year	Brand	Type	Floor	Chassis	Date Off Prod
4VZVU1E95FC079310	801120	2015	EX	DP	4553	S	9/12/2014
4VZVU1E98FC079656	801126	2015	EX	DP	4501	S	11/18/2014
4VZVU1E98GC079433	530313	2016	KG	DB	4519	S	3/18/2015
4VZVU1E94FC078973	530262	2015	KG	DB	4553	S	6/18/2014
4VZVU1E95FC080229	530311	2015	KG	DB	4553	S	3/4/2015
4VZVU1E96FC079042	801099	2015	EX	DP	4553	S	6/19/2014
4VZVU1E97FC079194	530279	2015	KG	DB	4553	S	9/17/2014
4VZVU1E99FC079309	801123	2015	EX	DP	4503	S	9/19/2014
4VZVU1E99FC079584	530301	2015	KG	DB	4553	S	1/9/2015
4VZVU1E90FC079795	801159	2015	EX	DP	4553	S	3/6/2015
4VZVU1E95FC079873	801156	2015	EX	DP	4553	S	4/29/2015
4VZVU1E97FC079079	801113	2015	EX	DP	4553	S	7/29/2014
4VZVU1E98FC078491	801100	2015	EX	DP	4503	S	6/23/2014
4VZVU1E99FC079794	801143	2015	EX	DP	4553	S	1/28/2015
4VZVU1E9XFC078492	530260	2015	KG	DB	4503	S	5/21/2014
4VZVU1E9XFC079318	801124	2015	EX	DP	4553	S	9/26/2014
4VZVU1E9XFC079349	801127	2015	EX	DP	4503	S	10/8/2014
4VZVU1E9XFC079481	530297	2015	KG	DB	4553	S	11/20/2014
4VZVU1E9XFC079528	530298	2015	KG	DB	4599	S	12/16/2014
4VZVU1E9XGC079434	530315	2016	KG	DB	4519	S	3/24/2015
4VZVU1E90FC079361	530290	2015	KG	DB	4503	S	10/30/2014
4VZVU1E91FC079238	530280	2015	KG	DB	4553	S	9/24/2014
4VZVU1E91FC079319	530286	2015	KG	DB	4553	S	10/10/2014
4VZVU1E91FC079563	801133	2015	EX	DP	4503	S	10/17/2014
4VZVU1E91FC079577	801128	2015	EX	DP	4553	S	11/3/2014
4VZVU1E91FC079580	801148	2015	EX	DP	4553	S	11/17/2014
4VZVU1E92FC080155	530310	2015	KG	DB	4553	S	4/9/2015
4VZVU1E93FC079578	801140	2015	EX	DP	4553	S	11/10/2014
4VZVU1E93FC079581	801147	2015	EX	DP	4553	S	11/14/2014
4VZVU1E93FC079743	801146	2015	EX	DP	4553	S	12/8/2014
4VZVU1E93FC080066	530309	2015	KG	DB	4599	S	3/12/2015
4VZVU1E94FC078715	530259	2015	KG	DB	4553	S	5/19/2014
4VZVU1E94FC079430	530293	2015	KG	DB	4553	S	11/12/2014
4VZVU1E95FC079081	530276	2015	KG	DB	4553	S	8/19/2014
4VZVU1E95FC079193	801121	2015	EX	DP	4553	S	8/27/2014
4VZVU1E95FC079386	530291	2015	KG	DB	4553	S	11/6/2014
4VZVU1E95FC079579	801141	2015	EX	DP	4553	S	11/5/2014
4VZVU1E95FC079582	801144	2015	EX	DP	4553	S	11/11/2014
4VZVU1E95FC079811	801155	2015	EX	DP	4553	S	3/23/2015
4VZVU1E96FC079350	530288	2015	KG	DB	4553	S	10/22/2014
4VZVU1E96FC079428	801132	2015	EX	DP	4503	S	10/13/2014
4VZVU1E96FC079705	801131	2015	EX	DP	4553	S	11/24/2014
4VZVU1E96GC079432	801153	2016	EX	DP	4565	S	3/19/2015
4VZVU1E97FC079535	530317	2015	KG	DB	4599	S	5/7/2015
4VZVU1E97FC079583	801145	2015	EX	DP	4553	S	11/21/2014
4VZVU1E97FC079745	530299	2015	KG	DB	4553	S	2/11/2015

VIN Number	Prod #	Year	Brand	Type	Floor	Chassis	Date Off Prod
4VZVU1E98FC078684	801096	2015	EX	DP	4553	S	5/14/2014
4VZVU1E98FC079348	801129	2015	EX	DP	4503	S	10/1/2014
4VZVU1E98FC079429	530292	2015	KG	DB	4553	S	11/7/2014
4VZVU1E98FC079480	801125	2015	EX	DP	4553	S	10/20/2014
4VZVU1E98FC079527	801134	2015	EX	DP	4553	S	10/15/2014
4VZVU1E98FC080175	530314	2015	KG	DB	4599	S	4/17/2015
4VZVU1E99FC079360	530289	2015	KG	DB	4553	S	10/29/2014
4VZAU1E97GC079437	904361	2016	MA	DP	4553	S	3/26/2015
4VZVU1E94FC079282	801118	2015	EX	DP	4553	S	9/10/2014
4VZVU1E9XFC079707	801139	2015	EX	DP	4553	S	12/5/2014
4VZVU1E90FC079120	801106	2015	EX	DP	4553	S	7/31/2014
4VZVU1E91FC079255	530282	2015	KG	DB	4553	S	9/29/2014
4VZVU1E91FC079482	530295	2015	KG	DB	4553	S	12/15/2014
4VZVU1E91FC080146	530303	2015	KG	DB	4553	S	3/16/2015
4VZVU1E93FC079239	530281	2015	KG	DB	4553	S	9/23/2014
4VZAU1E99GC079438	904363	2016	MA	DP	4553	S	4/7/2015
4VZVU1E9XFC079075	530269	2015	KG	DB	4503	S	8/5/2014
4VZVU1E91FC079529	530300	2015	KG	DB	4553	S	1/8/2015
4VZVU1E91GC079435	530318	2016	KG	DB	4519	S	4/2/2015
4VZVU1E92FC079121	801116	2015	EX	DP	4553	S	8/7/2014
4VZVU1E93FC079080	530277	2015	KG	DB	4553	S	8/12/2014
4VZVU1E94FC080223	530320	2015	KG	DB	4553	S	4/21/2015
4VZVU1E95FC078027	530255	2015	KG	DB	4503	S	4/3/2014
4VZVU1E95FC079744	801138	2015	EX	DP	4553	S	12/18/2014
4VZVU1E96FC078974	530268	2015	KG	DB	4553	S	7/10/2014
4VZVU1E96FC079073	801102	2015	EX	DP	4503	S	7/9/2014
4VZVU1E96FC079283	530283	2015	KG	DB	4553	S	10/2/2014
4VZVU1E97FC079762	801149	2015	EX	DP	4553	S	1/12/2015
4VZVU1E98FC079043	530270	2015	KG	DB	4553	S	7/22/2014
4VZVU1E98FC079284	530284	2015	KG	DB	4553	S	10/6/2014
4VZVU1E98FC079706	801136	2015	EX	DP	4503	S	12/4/2014
4VZVU1E99FC079133	801105	2015	EX	DP	4503	S	8/25/2014
4VZVU1E99FC080234	530321	2015	KG	DB	4553	S	5/13/2015
4VZVU1E9XFC079044	530272	2015	KG	DB	4553	S	8/28/2014
4VZVU1E9XFC079237	801111	2015	EX	DP	4553	S	9/11/2014
4VZVU1E9XFC079254	801108	2015	EX	DP	4503	S	9/3/2014
4VZVU1E90FC079585	530302	2015	KG	DB	4553	S	2/5/2015
4VZVU1E90FC079764	530305	2015	KG	DB	4553	S	2/20/2015
4VZVU1E92FC079135	530275	2015	KG	DB	4503	S	9/2/2014
4VZVU1E94FC079122	530274	2015	KG	DB	4503	S	8/11/2014
4VZVU1E97FC079311	530287	2015	KG	DB	4599	S	9/30/2014
4VZVU1E97FC079793	530307	2015	KG	DB	4553	S	3/9/2015
4VZVU1E98FC079253	801112	2015	EX	DP	4553	S	9/15/2014
4VZVU1E99FC079763	530304	2015	KG	DB	4553	S	2/18/2015
4VZVU1E99FC079813	530306	2015	KG	DB	4553	S	3/4/2015
4VZVV1E92FC078029	801082	2015	EX	DP	4503	S	3/20/2014

VIN Number	Prod #	Year	Brand	Type	Floor	Chassis	Date Off Prod
4VZVU1E93FC078026	530247	2015	KG	DB	4553	S	3/18/2014
4VZVU1E91FC079028	530273	2015	KG	DB	4553	S	7/18/2014
4VZVU1E98FC078975	530271	2015	KG	DB	4503	S	7/15/2014
4VZAU1E94GC080044	904372	2016	MA	DP	4553	S	

Canadian Units

VIN Number	Prod #	Year	Brand	Type	Flr P	Chassis	Date Off Prod
4VZVU1E90FC079134	530278	2015	KG	DB	4503	S	9/5/2014
4VZVU1E90FC080154	530294	2015	KG	DB	4503	S	3/31/2015
4VZVU1E96FC079512	530296	2015	KG	DB	4503	S	12/9/2014
4VZVU1E98FC079074	801103	2015	EX	DP	4553	S	7/14/2014
4VZVU1E93FC080147	530316	2015	KG	DB	4553	S	3/26/2015
4VZVU1E93GC079436	501233	2016	LA	DP	4503	S	3/17/2015
4VZVU1E97FC079812	801157	2015	EX	DP	4503	S	4/14/2015
4VZVU1E93FC079192	801115	2015	EX	DP	4503	S	8/20/2014