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**Sent on** 02 04 2015 **Expires on** 02 18 2015  
**From** Parts and Service Division  
**Subject** Request for Parts: 2014-2015 CR-V Buzzing Vibration While Driving

**Message PRIORITY/ACTION REQUIRED**

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Parts: 2014-2015 CR-V Buzzing Vibration While Driving

**This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.**

**Background**

American Honda (AHM) is investigating certain 2014-2015 CR-Vs with a complaint of a buzzing vibration while driving at highway speeds (75-85 mph). To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2HK VINs & 2WD ONLY.
2. EX & EX-L vehicles ONLY. No Touring.
3. Must have OEM tires with less than 3,000 miles.
4. No previous repairs for this issue.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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