

Service Bulletin

15-012

February 13, 2015

AWD Indicator Is On with DTC C1850-14

AFFECTED VEHICLES

| Year | Model | Trim | VIN Range |
|---------|-------|------|--------------|
| 2012–14 | CR-V | AWD | ALL with AWD |

SYMPTOM

On some 2012–14 CR-V's and in cold weather, the AWD indicator may come on with DTC C1850-14 (low or no torque to the rear wheels).

POSSIBLE CAUSES

Over time, moisture and cold weather will cause the AWD relay to fail.

CORRECTIVE ACTION

Replace the AWD relay.

REQUIRED MATERIALS

| Part Name | Part Number | Quantity |
|----------------------|---------------|----------|
| Power Relay Assembly | 39794-SDA-A02 | 1 |

WARRANTY CLAIM INFORMATION

The normal warranty applies.

| Operation Number | Description | Flat Rate Time | Template ID | Failed Part Number |
|------------------|------------------------|----------------|-------------|--------------------|
| 7301G0 | Replace the AWD relay. | 0.6 hr | 15-012A | 39794-SDA-A03 |

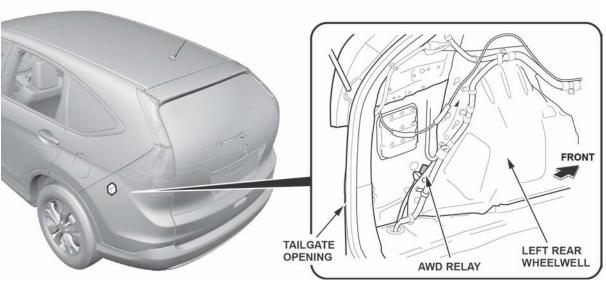
Defect Code: 03217 Symptom Code: 03272

Skill Level: Repair Technician

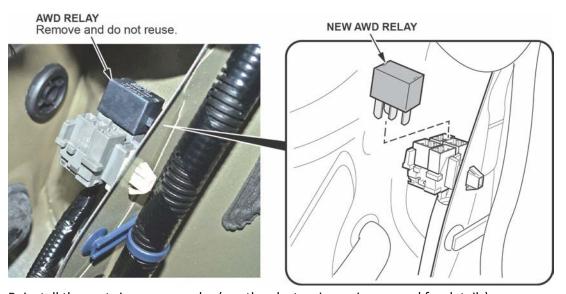
CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

1. Find and remove the AWD relay (for details on how to do this, see the electronic service manual).



2. Replace the AWD relay.



3. Reinstall the parts in reverse order (see the electronic service manual for details).

END