

AER15030B



2014-2015 CR-V Buzzing Vibration While Driving

Background

American Honda (AHM) is investigating certain 2014-2015 CR-Vs with a complaint of a buzzing vibration while driving at highway speeds (75-85 mph). To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. 2HK VINs & 2WD ONLY.
- 2. EX & EX-L vehicles ONLY. No Touring.
- 3. Must have OEM tires with less than 3,000 miles.
- 4. No previous repairs for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.