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Sent on	08	05	2015	Expires on	08	19	2015
From	Parts and Service Division						
Subject	Request for Parts: 2015 Civic Si Oil Leak at Chain Case Cover						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2015 Civic Si Oil Leak at Chain Case Cover

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this /N message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2015 Civic SIs with a customer complaint of an engine oil leak at the chain case cover. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 2HGFB6 (Si Sedan) or 2HGFG4 (Si Coupe).
2. Mileage must be less than 15,000 miles
3. First time complaint only.
4. No previous repairs relating to engine oil leaks.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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