

[Next Unread Message](#)**View Message****Sent on** 04 20 2015 **Expires on** 05 04 2015**From** Parts and Service Division**Subject** Request for Parts: 2014 MDX Brake Judder**Message PRIORITY/ACTION REQUIRED**

**To:** All Acura Service Managers/Consultants  
**From:** Technical Research & Support Group  
**RE:** Request for Parts: 2014 MDX Brake Judder

**This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

**Background**

American Honda (AHM) is investigating certain 2014 MDXs with clients reporting a vehicle with brake judder. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. No aftermarket pads or rotors.
2. No rotors with brake judder attributed to lot rot.
3. No previous repairs done to the pads or rotors.
4. No prior accidents.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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