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Sent on 04 24 2015 **Expires on** 05 08 2015
From Parts and Service Division
Subject Request for Parts: 2014 1.8L Civic Oil Leak at Chain Case Cover

Message PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2014 1.8L Civic Oil Leak at Chain Case Cover

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.**

Background

American Honda (AHM) is investigating certain 2014 1.8L Civics with a customer reporting an engine oil leak at the chain case cover. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. First time complaints ONLY.
2. No previous repairs.
3. Must have <15,000 miles.
4. 2HG and 19X VINs OK.
5. No Hybrid, or Si vehicles.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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