

[Next Unread Message](#)**View Message****Sent on** 05 07 2015 **Expires on** 05 21 2015**From** Parts and Service Division**Subject** Request for Parts: 2014 1.8L Civic Oil Leak at Chain Case Cover**Message PRIORITY/ACTION REQUIRED**

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Parts: 2014 1.8L Civic Oil Leak at Chain Case Cover

**This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.**

**Background**

American Honda (AHM) is investigating certain 2014 1.8L Civics with a customer reporting an engine oil leak at the chain case cover. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested **ONLY** if the vehicle meets the following requirement:

1. First time complaints **ONLY**.
2. No previous repairs.
3. Must have <15,000 miles.
4. 2HG and 19X VINs OK.
5. No Hybrid, or Si vehicles.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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