

[Next Unread Message](#)**View Message****Sent on** 05 14 2015 **Expires on** 05 28 2015**From** Parts and Service Division**Subject** Request for Parts: 2014-2015 Accord Paint Cracking Concern**Message PRIORITY/ACTION REQUIRED**

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Parts 2014–2015 Accords Paint Cracking Concern

**This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.**

**Background**

American Honda (AHM) is investigating certain 2014 - 2015 Accords with the customer reporting a paint cracking concern. To fully understand the cause of this condition, AHM would like to collect information from the vehicle in a specific condition prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested **ONLY** if the vehicle meets the following requirements:

1. No previous paint repairs.
2. No accidents.
3. Only the following colors:
  - a. NH731P Crystal Black Pearl
  - b. B588P Obsidian Blue Pearl
  - c. R548P Basque Red Pearl II

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will record certain vehicle information and provide you with further instructions.

Thank you.

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