Next Unread Message

View Message

Sent on	05	26	2015	Expires on 06	09	2015	
From	Parts and Service Division						
Subject	Request for Information: 2014 MDX with DTC P0430						

Message PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants From: Technical Research & Support Group

Re: Request for Information: 2014 MDX with DTC P0430

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2014 MDXs with clients reporting a vehicle with the MIL indicator On with DTC P0430 and has no history of engine misfire or other engine issues. To fully understand the cause of this occurrence, AHM would like to collect information from the vehicle in a specific condition prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- First time & repeat complaints are okay.
- No other engine related DTC's present (other than those related to exhaust parts).

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) at 800-880-1072 prior to attempting a repair of any kind. TRS will need to record certain vehicle information and provide further instructions.

Thank you.

© 2000-2015, American Honda Motor Co., Inc. All Rights Reserved.