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Sent on 07 16 2015 Expires on 10 11 2015
From Acura Parts, Service & Technical Division, Campaign Administration
Subject Stop Sale/Safety Recall: 2014-15 MDX A/C Compressor Clutch (Center) Bolt UPDA

DATE: July 15, 2015

TO: All Acura Sales, Service & Parts Managers and Personnel
FROM: Acura Parts, Service & Technical Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2014-15 MDX A/C Compressor Clutch (Center) Bolt **UPDATE**

On June 24, 2015 Acura notified NHTSA of a **Stop Sale** order and **Safety Recall** for some 2014-15 model year MDX vehicles. Parts and repair procedure will be made available on Thursday, July 16, 2015 in a revised version of service bulletin 15-037, *Safety Recall: A/C Compressor Clutch Bolt*. Any new or used vehicles in dealer stock must be repaired per the service bulletin prior to sale. **Refer to the eResponsibility report or VIN Inquiry status to determine which vehicles in your inventory are affected.**

Problem

Due to improper e-coating during component production, the compressor clutch driver bolt may become loose and fall off, or break. As a result, the clutch may not function properly causing the A/C to blow warm air.

Repair

Affected vehicles require the replacement of the compressor clutch driver bolt with a new bolt.

Parts

Parts to perform this repair will be on hand and available for order beginning Thursday, July 16, 2015. In situations where a clutch or compressor replacement is needed, DPSM validation will be required to place orders for parts. A number of bolt kits to address stop sale units and customer walk-ins have been allocated to your dealership, and should be arriving Thursday morning in your DSO shipment.

Tools

Tools to perform repairs were shipped to all dealers on Tuesday, July 14, 2015. Most dealers can expect to receive the tools today, Wednesday, July 15, 2015, with a small number of remote dealerships possibly receiving the tools on Thursday, July 16, 2015.

Warranty

Warranty information will be detailed in the revised version of service bulletin 15-037, *Safety Recall: A/C Compressor Clutch Bolt*, which will be posted to the Service Information System on Thursday, July 16, 2015. Warranty claims for clutch and/or compressor replacements will require DPSM approval.

Service Bulletin

In support of this recall, a placeholder version of service bulletin 15-037, *Safety Recall: A/C Compressor Clutch Bolt* has been posted on the Service Information System since June 25, 2015. This Thursday, July 16, 2015, a revised version of the bulletin including parts, warranty and repair information will be posted to the Service Information System.

Customer Notification

Acura expects to begin client notifications in late July 2015.

As always, make sure to check the iN VIN status inquiry to determine if a vehicle is eligible for this (or any) open recall.

Click [here](#) for a copy of service bulletin 15-037.

Click [here](#) for a copy of the Q&A file.