

2014-2015 MDX AC Clutch Driver Bolt Safety Recall Q&A

What is the reason for this recall?	The AC clutch drive bolt may loosen or break, which could cause the AC clutch drive pulley to fall under the vehicle while in motion, potentially presenting a hazard to other vehicles.
How did Acura discover this problem?	The issue was discovered through client complaints of the air conditioner not blowing cold.
What will be done to recalled vehicles?	An Acura dealer will replace the AC clutch drive bolt, free of charge
Does this problem affect all MDX models from 2014-2015?	No, while all 2014 MDX models sold in the US are included in this action, only certain 2015 model year MDXs are included. Concerned owners can check their vehicle's status at their local dealer or at www.recalls.acura.com .
How long will the inspection/repair take?	Clients should ask their dealers for a total time estimate when making an appointment, as each dealer's daily schedule is different.
Have any crashes been caused by this problem?	Acura has not received any reports of crashes resulting from or related to this condition.
Have there been any injuries?	No. Acura has not received any reports of injuries resulting from, or related to, this condition.
When will clients be notified?	Letters to owners of affected vehicles will be mailed starting in late-July 2015. In addition, owners of these vehicles can determine if their vehicles require repair by going to www.recalls.acura.com or by calling (800) 382-2238 and selecting option 4.
What should a client do if their vehicle is experiencing a problem now?	Nearly all of the affected vehicles are under the new vehicle limited warranty at the time of the announcement of this recall. If a vehicle is experiencing any AC problem, the vehicle can be inspected by an Acura dealer to determine the appropriate repair. **Please note that replacement clutch drive bolts will not be available until mid-July. While the regular preventative recall repairs will not be able to begin until those replacement parts are available, any vehicle in the affected range that is currently experiencing a problem should bring their vehicle into an Acura dealer as soon as possible.
Have all of the vehicles being recalled been sold to clients?	No, but only a very small number remain in dealer inventory. Any unsold vehicles in Acura dealer inventory will be repaired before they are delivered to a client.
Is there a potential to include other vehicles in the future?	We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future.
Where were these vehicles built?	All of the included MDX vehicles were built at Honda of Alabama Manufacturing (HMA) in Lincoln, Alabama.
How many countries does this affect?	The recall affected vehicles sold in eleven countries, with the far majority sold in the U.S. and Canada.
How many vehicles are affected by this recall?	US: 106,439 Canada: 10,220 Mexico: 1,434 China: 2,422 Russia: 1,586 Other: 377 Worldwide Total: 122,478
Does this action affect any other models in other countries in addition to the MDX?	No. This recall is limited to certain 2014-2015 Acura MDX models.
What is the name of the supplier of the defective bolts?	Delphi.