

## View Message

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Sent on 07 27 2015 Expires on 08 04 2015  
From Parts and Service Division  
Subject Request for Visit: 2014-2016 MDX Window Run Channel Wind Noise

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Visit: 2014-2016 MDX Window Run Channel Wind Noise

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this *iV* message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) is investigating certain 2014-2016 MDXs with a client complaint of wind noise coming from the doors or the areas around/near the doors. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. No previous accidents or repairs related to the door run channel.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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