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Sent on 07 27 2015 **Expires on** 08 04 2015
From Parts and Service Division
Subject Request for Visit: 2012-2015 Civic with EPS Light On & DTC 33-01, 33-02, 33-06

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
Re: Request for Visit: 2012-2015 Civic with EPS Light On & DTC 33-01, 33-02 and/or 33-06 Stored

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.**

Background

American Honda (AHM) is investigating certain 2012-2015 Civics with a customer complaint of EPS (Electric Power-Assisted Steering) Light ON with/without loss of power steering assist as well as having the DTC 33-01 (Lower FET Stuck ON), 33-02 (Upper FET Stuck ON) and/or 33-06 (Lower FET Stuck ON) stored. To fully understand the cause of this occurrence, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 2HG or 19X.
2. At least one of the DTCs (33-01, 33-02, 33-06) must be stored.
3. First time & repeat complaints are accepted.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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