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Sent on 07 27 2015 **Expires on** 08 04 2015
From Parts and Service Division
Subject Request for Parts: 2015 Accord LX Front Brake Noise

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2015 Accord LX Front Brake Noise

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.**

Background

American Honda (AHM) is investigating certain 2015 Accord LXs with a customer complaint of front brake noise. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle in certain condition prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Must be able to duplicate front brake noise.
2. No previous front brake or suspension work have been performed on the vehicle (e.g. Rotors have never been resurfaced)
3. LX-S (2Dr) and LX (4Dr) models only.
4. 2-door & 4-door are accepted.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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