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Sent on 08 10 2015 **Expires on** 08 19 2015
From Parts and Service Division
Subject Request for Visit: 2014-2016 MDX Window Run Channel Wind Noise

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2014-2016 MDX Window Run Channel Wind Noise

**This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Consultants.**

Background

American Honda (AHM) is investigating certain 2014-2016 MDXs with a client complaint of wind noise coming from the doors or the areas around/near the doors. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. No previous accidents or repairs related to the door run channel.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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