

## View Message

---

**Sent on** 08 10 2015 **Expires on** 08 19 2015  
**From** Parts and Service Division  
**Subject** Request for Parts: 2014-2015 Odyssey Loose or Missing Side Mirror Parts

**PRIORITY/ACTION REQUIRED**

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Parts: 2014-2015 Odyssey Loose or Missing Side Mirror Parts

**This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.**

**Background**

American Honda (AHM) is investigating certain 2014-2015 Odysseys with a customer reporting a loose or missing side mirror parts. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Vehicle must be manufactured AFTER 07/2014. (Refer to the FMVSS certification label on the B-Pillar)
2. No previous accidents or repairs.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

© 2000–2015, American Honda Motor Co., Inc. All Rights Reserved.