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Sent on 08 10 2015 Expires on 08 19 2015
From Parts and Service Division
Subject Request for Parts: 2013 TL Brake Judder

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2013 TL Brake Judder

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2013 TLs with a complaint of brake judder. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. No aftermarket rotors.
2. No rotors with brake judder attributed to lot rot.
3. No previous repairs done to the rotors.
4. No prior accidents.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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