

[Next Unread Message](#)**View Message**

**Sent on** 08 25 2015 **Expires on** 09 08 2015  
**From** Parts and Service Division  
**Subject** Request for Parts: 2016 MDX RR Suspension Noise - Loose RR Stabilizer Link Nut

**PRIORITY/ACTION REQUIRED**

**To:** All Acura Service Managers/Consultants  
**From:** Technical Research & Support Group  
**Re:** Request for Parts: 2016 MDX Rear Suspension Noise from Loose Rear Stabilizer Link Nut

**This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

**Background**

American Honda (AHM) is investigating certain 2016 MDXs with a client complaint of a noise coming from the rear suspension when going over a bump. The noise can be described as rattling or clunking. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time complaint only.
2. Must be able to duplicate the noise.
3. No previous repairs relating to the rear suspension.
4. Must diagnose one or more loose nuts on the rear stabilizer arm link (upper or lower nut) as the source of the rattling or clunking noise.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

© 2000–2015, American Honda Motor Co., Inc. All Rights Reserved.