

Reference	SSM72408
Models	LR4 / L319 Range Rover / L405 Range Rover Sport / L494
Title	AJ126SC & AJ133SC Service Required Message Reset
Category	Electrical
Last modified	22-Oct-2015 00:00:00
Symptom	206000 Warning Indicators
Content	<p><u>Issue:</u></p> <p>Post a Service Interval Reset, on key through starts only, the Service Required message will appear on the Instrument Cluster for <1 second (when no service is required). No customer symptoms until a service reset has been performed. When an actual service is required the message will appear for 4 seconds as design intent.</p> <p><u>Cause:</u></p> <p>Distance to Next Service initialisation value management between ECM and Instrument Cluster (first 900ms).</p> <p><u>Action:</u></p> <p>At this time, a solution is not available. A solution to this incorrect transient message is being developed and is anticipated to be available in the 1st quarter of 2016.</p> <p>Please reassure customers that this is a transient message which, although only temporarily displayed (less than 1 second), incorrectly indicates that service is required. Where service is actually required the Service Required indicator will be displayed on the instrument cluster for 4 seconds.</p> <p>Where this is reported by customers with 2016MY vehicles, they can see the estimated distance to next service by selecting this through the instrument cluster menu functions.</p> <p>Please reassure customers that this momentary illumination of the Service Required indicator is a recognised issue and the it does not indicate service is actually needed.</p>