TECHNICAL BULLETIN LTB00552NAS2 21 SEP 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in gray

SECTION: 501-16

Windshield Wiper Noise / Judder / Streak

<u>AFFECTED VEHICLE RANGE:</u>

Discovery Sport (LC)

Model Year: 2015 Onwards
Manufacturing Plant: Halewood

LR4 (LA)

Model Year: 2010-2016 **Manufacturing Plant:** Solihull

Range Rover Evoque (LV)

Model Year: 2012 Onwards **Manufacturing Plant:** Halewood

Range Rover Sport (LW)

Model Year: 2014 Onwards
Manufacturing Plant: Solihull

Range Rover (LG)

Model Year: 2013 Onwards **Manufacturing Plant:** Solihull

Freelander (LN)

Model Year: 2002-2005
Manufacturing Plant: Solihull

LR2 (LF)

Model Year: 2008-2015 **Manufacturing Plant:** Halewood

LR3 (LA)

Model Year: 2005-2009
Manufacturing Plant: Solihull

Range Rover Sport (LS)

Model Year: 2006-2013 **Manufacturing Plant:** Solihull

Range Rover (LM)

Model Year: 2003-2012 **Manufacturing Plant:** Solihull

<u> MARKETS:</u>

NAS

CONDITION SUMMARY:

Situation: The windshield wipers may make a squeak noise, judder, or streak the windshield.

Cause: This may be caused by a build-up of dirt and grease on the surface of the windshield glass.

Action: In the event of a customer concern of the above, refer to the Service Tips detailed in this bulletin. The application of the screen cleaning paste is an effective method of thoroughly cleaning the surface of the glass. The screen cleaning paste is to be made available as a customer paid repair only and may not be claimed under warranty.

<u>PARTS:</u>

DNJ500340 Screen Cleaning Paste Quantity: 1

TOOLS:

No Tools Required

SERVICE TIPS:

Remove road film and oil deposits from the glass by the application of Land Rover 'Screen Cleaning Paste', following the instructions on the container.

Examine the wiping edge of the wiper blade; if free from wear, scoring or deterioration, operate the windshield washer and wiper functions to check the wiper judder or streaking has been rectified.

The glass should always be cleaned using Land Rover 'Screen Cleaning Paste' immediately before installing a new wiper blade assembly.