

Reference	SSM72259
Models	LR2 / L359
Title	Facia Air Vent Direction Control Lever
Category	Electrical
Last modified	27-Apr-2015 00:00:00
Symptom	208999 Other Climate Controls Concerns
Attachments	Broken vent.jpg

Content**Issue**

Detachment of the air direction control lever of facia air vents (please see attachment for examples of issue)

Cause

Poor retention of the retaining clips that attach the lever to the vent.

Action

The material and design of the clips that hold the lever in place have been modified; all service parts are now to the new level.
 The new level parts were fitted in production from
 H419330 (14 MY) Halewood Production
 L911513 (14 MY) Pune Production

Thank you to everyone who submitted reports for this issue. Please only submit further EPQR's if you have this issue with vehicles that are built after the above assured VIN numbers and model year.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

