Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 72235 - Passenger door mirror dip in reverse - memory setting

Models : LC - Discovery Sport Engineer Waller Keith Name : Last 02-04-2015 08:51:34 Modified : Category : Body

Symptom: 103000 Mirrors

Content : Issue

Customers may report the passenger mirror does not retain memory settings for reverse dip.

<u>Cause</u>

The strategy for Discovery Sport has been changed from previous vehicle lines and will become the strategy for future vehicle lines of JLR.

- When the reverse gear is selected the passenger door mirror will dip to a designated position/angle.
- The driver can alter the angle of the mirror whilst in reverse gear, but cannot store this position as indicated in the handbook.
- Once this reverse manoeuvre has been complete and a forward gear selected, the mirror will adopt the stored position for driving forwards.

<u>Action</u>

- Please advise customers of this irregularity between the vehicle feature and the handbook for reverse memory settings.
- JLR shall amend the handbook.