

TECHNICAL BULLETIN  
 LTB00663NAS3  
 22 APR 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**This reissue replaces all previous versions. Please destroy all previous versions.**

Changes are highlighted in gray

**SECTION: 415-00**

Steering Wheel Volume/Mode and/or Voice Activation Control Switch Not Functioning Correctly

**AFFECTED VEHICLE RANGE:**

**Range Rover Evoque (LV)**

**Model Year:** 2012-2013

**VIN:** CH000447-DH856579

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** The steering wheel Volume/Mode and/or Voice Activation control switch may not be functioning correctly.

**Cause:** This may be caused by a poor ground.

**Action:** Should a customer express this concern, follow the Service Instruction outlined below.

**PARTS:**



**NOTE:** vehicles with heated steering wheel do NOT require steering wheel replacement.



**NOTE:** vehicles with non-heated steering wheel require: one (1) steering wheel (non-heated); one (1) In Car Entertainment (ICE) switch (left-hand); one (1) steering wheel harness; and one (1) Touch Screen overlay harness. The right-hand ICE switch MUST be retained from the old steering wheel.



**NOTE:** vehicles with heated steering wheel require: one (1) In Car Entertainment (ICE) switch (LH); one (1) steering wheel harness; and one (1) Touch Screen overlay harness.

LR047924	Steering wheel - Non-heated - with paddles - Perforated leather	Quantity: 1
LR047920	Steering wheel - Non-heated - with paddles - Standard leather	Quantity: 1
LR064174	Steering wheel - Non-heated - with paddles - Cherry brown	Quantity: 1
LR064096	Steering wheel - Non-heated - w/o paddles - Cherry Brown	Quantity: 1
LR048347	Steering wheel ICE switch (LH) - with telephone	Quantity: 1