

TECHNICAL BULLETIN
 LTB00584NAS2
 08 APR 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in gray

SECTION: 501-00

Intermittent Steering Wheel Audio Control Switch Operation

AFFECTED VEHICLE RANGE:

Range Rover Sport (LW)

Model Year: 2014-2015

VIN: EA302483-FA516683

Range Rover (LG)

Model Year: 2013-2015

VIN: DA001204-FA212940

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The steering wheel left-hand audio control switch (volume, seek, OK/menu, mode, phone, and voice) may exhibit intermittent operation, causing one or more of the following issues:

- Audio volume will not adjust (up and/or down)
- Radio seek buttons will not operate
- Volume control buttons cause the radio station to change
- The Infotainment System is slow to operate (blank screen followed by the 'Land Rover' logo)
- Diagnostic Trouble Code (DTC) U2013-02, 'Switch pack, general signal failure', is stored in the Instrument Cluster memory
- DTC B1D21-13, 'Remote control switch circuit open', is stored in the Touch Screen memory

Cause: This may be caused by poor electrical connection continuity.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:

LR054614

Nyogel electrical lubricant

Quantity: 1

TOOLS:

No Tools Required

WARRANTY: