

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 72263 - Use of the correct InControl Touch map updater tool for SD card activation

**Models :** LC - Discovery Sport

**Engineer** Kyser Jamie

**Name :**

**Last** 05-05-2015 08:52:39

**Modified :**

**Category :** Diagnostic Software/Hardware

**Symptom :** 000101 Diagnostic Concerns

**Content :** Issue:

When a new map update is released for the InControl Touch system, users may not be able to complete the map update on the Secure Digital (SD) card.

## Cause:

When the SD card was activated, the user selected the incorrect vehicle brand 'InControl Touch' map updater tool.

## Action:

When activating a Navigation SD card, make sure the correct vehicle brand 'InControl Touch' map updater tool is used.

A change is being introduced to the 'InControl Touch' map updater tool, which only allows an SD card to be activated using the correct vehicle brand update tool.

For SD cards that have been activated with the incorrect vehicle brand 'InControl Touch' map updater tool, we are currently investigating a resolution and when this has been completed a new SSM will be released.

