Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 72195 - Body Control Module Replacement (relay replacement required)

Models: LA - Discovery 4 / LR4

LF - Freelander 2 / FL2

LG - Range Rover (All

New) - L405

LS - Range Rover Sport

LV - Evoque

LW - Range Rover Sport

- L494

Engineer Attwood Richard

Name:

Last 25-02-2015 11:46:18

Modified:

Category: Electrical

Symptom: 202000 Wiper/Washer System

Content: Issue:

Land Rover are currently analyzing Body Control Modules (BCM) returned via warranty. If a BCM has been determined to require replacement following diagnosis, please carry out the steps listed in the Action below.

Cause:

Currently under analysis.

Action:

If the BCM is determined to require replacement due to one of the following symptoms, please ensure that the appropriate circuit relay is also replaced and returned with the BCM via warranty.

1. Wiper operation concern – replace the wiper relay for models listed below:

Discovery 4 13MY onwards/ Range Rover Sport 13MY, relay R2 & R13 located Engine Junction Box.
Range Rover 13MY onwards/ Range Rover Sport 14MY onwards, relay R2 & R11 located Engine Junction Box.
Freelander 2 13MY onwards/ Evoque 13MY onwards,

relay R9 & R10, located Engine Junction Box.

2. Engine non start – replace the fuel pump relay for the models listed below:

Discovery 4 13MY onwards/ Range Rover Sport 13MY, relay R8 located Engine Junction Box.
Range Rover 13MY onwards/ Range Rover Sport 14MY onwards, relay R13 located Rear Junction Box.
Freelander 2 13MY onwards/ Evoque 13MY onwards, relay R5, located Engine Junction Box.

Jaguar Land Rover Limited 2000 - 2014 (Rel. 2615)