

TECHNICAL BULLETIN
Q439NAS1
20 FEB 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 307-05

Service Action: Automatic Transmission Selector Lever Button Inoperative

AFFECTED VEHICLE RANGE:

LR2 (LF)
Model Year: 2013
VIN: DH355972-DH372254

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of automatic 2013 model year LR2 (L359) vehicles where the transmission selector lever button (on the front face of the selector lever knob) becomes inoperative due to a spring fracture.

Action: Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: * when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Transmission selector lever knob	LR052792	1	100

SPECIAL TOOLS:

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **28 February 2017** closure date must be submitted quoting Program Code '**Q439**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
Q439	B	Renew transmission selector lever knob	44.15.07	0.10	LR052792	1
Q439	C	Renew transmission selector lever knob Drive in/drive out	44.15.07 02.02.02	0.10 0.20	LR052792 -	1 -

Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:

1. Install a new selector lever knob (see TOPIX Workshop Manual, section 307-05).