

Reference	SSM72150
Models	Range Rover Sport / L494
Title	Gear lever park button poor appearance
Category	Driveline
Last modified	21-Jan-2015 00:00:00
Symptom	504330 Automatic Shift Level/Linkage Concerns
Content	<p>Issue: A customer may report that the surface of the 'P' Button on the gear shift lever is wearing with loss of definition of the paint finish.</p> <p>Cause: Paint surface finish not as expected.</p> <p>Action: If a 14MY onwards Range Rover Sport is reported as showing signs of deterioration of the paint finish in the area of the 'P' symbol on the Park Button, prior to replacing the gear shift lever (also known as Transmission Control Switch) please follow the instructions below:</p> <ol style="list-style-type: none">1/ Photograph the damage.2/ Cover the stick Shifter handle with a clean, close fitting polythene bag and seal the open end at the point where the gear knob meets the shaft using either tape or a cable tie. The aim is to trap any residual chemicals that might be present on or under the paint surface. Any loose paint flakes that can be identified as coming from the shifter should also be sealed in the bag.3/ Look for any signs of recent valeting to advise if chemicals may have been used by a third party in the cabin. If any chemicals are distinguishable by smell or other methods please record the details.4/ Look for liquid type air fresheners and record the make, type and where they are positioned in the car.5/ Submit an EPQR with findings and any other relevant information6/ Retain part awaiting PRR request to return to Supplier.