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<b>Sent on</b>	10	22	2015	<b>Expires on</b>	11	05	2015
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Visit: 2015-2016CR-V Center Dash Rattle Noise (Zone 9)						

**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
From: Technical Research & Support Group  
RE: Request for Visit: 2015-2016CR-V Center Dash Rattle Noise

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda (AHM) is investigating certain 2015-2016CR-Vs with a customer complaint of a rattle noise coming from the center dash area (e.g. radio area or AC vent area). To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirement:

1. VIN must be within the following range:  
2015MY 5J6RM4...FL000107 through 5J6RM4...FL999999  
2016MY 5J6RM4...GL000001 through 5J6RM4...GL004015
2. Must be able to duplicate the noise.
3. First time complaint only.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.